



SURVEILLANCE OPERATOR

PLEASE NOTE:

If you are not an **Australian Citizen or Permanent Resident of Australia** your application will not be considered for this role.

This role reports to Operations Manager and is responsible for the CCTV observation of (but not limited to) all aspects of the Casino/Hotel operations and the reporting of all irregular or illegal activities.

- Casino experience, surveillance experience or security related experience advantageous.
- Eye for detail.
- Good interpersonal skills.
- Adaptability.
- Good communication skills both written and verbal.
- Good personal presentation and appearance.

Duties

- To monitor all aspects of the operation.
- To maintain vigilance at all times.
- To record and report any irregular or illegal activities that occur in the casino to the Operations Manager.
- To ensure the accurate reporting of all activities - in the appropriate logs - is complete, factual and literate; and that all written work and general administration is also kept neat, concise and accurate at all times.
- To ensure that all equipment is functioning correctly and to report any malfunctions to the Operations Manager as soon as possible.
- To respond to all duress situations promptly and to ensure the incident is monitored in its entirety where possible.
- To ensure all Surveillance & company policies, work rules and procedures are strictly complied with at all times.
- To maintain strict confidentiality in all matters pertaining to equipment, procedures and information.
- To conduct oneself in a professional manner at all times.
- Flexibility with shifts

LICENCE REQUIREMENT;

As this position requires a Casino Employee License, appointment is contingent upon final licence approval and individual security (probity) clearances from the Queensland Office of Liquor and Gaming Regulation. It is a requirement of the legislation that all employees be 18 years of age or over and be an Australian Citizen or Permanent Resident of Australia.

You will be rewarded with a competitive salary and a challenging working environment.

Staff benefits include: In house training for career development. Amenities including shower facilities and staff lounge.

Accommodation, food & beverage discounts for you, family and friends (dependant on tenure).

Clean safe multicultural, people friendly environment.